



that's for sure



AIR & OCEAN



AUTOGROUPAGE



CHEMICALS

The importance of good logistics goes without saying. The point is how strongly its role can influence your decision making. All successful companies have one thing in common: they understand the key role of logistics in their organization. This is of great importance in the company's decisiveness, customer service and ultimate profitability. We at Rotra are well aware of this.

Stability in a dynamic world for sure



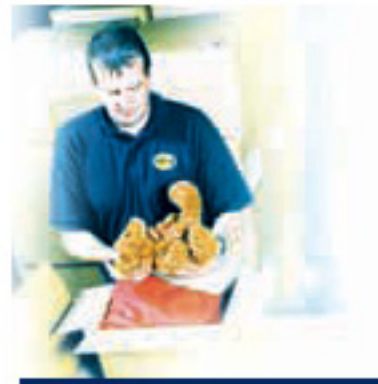
GLOBAL PARCEL SERVICES



HEALTH CARE LOGISTICS



SPECIAL SERVICES

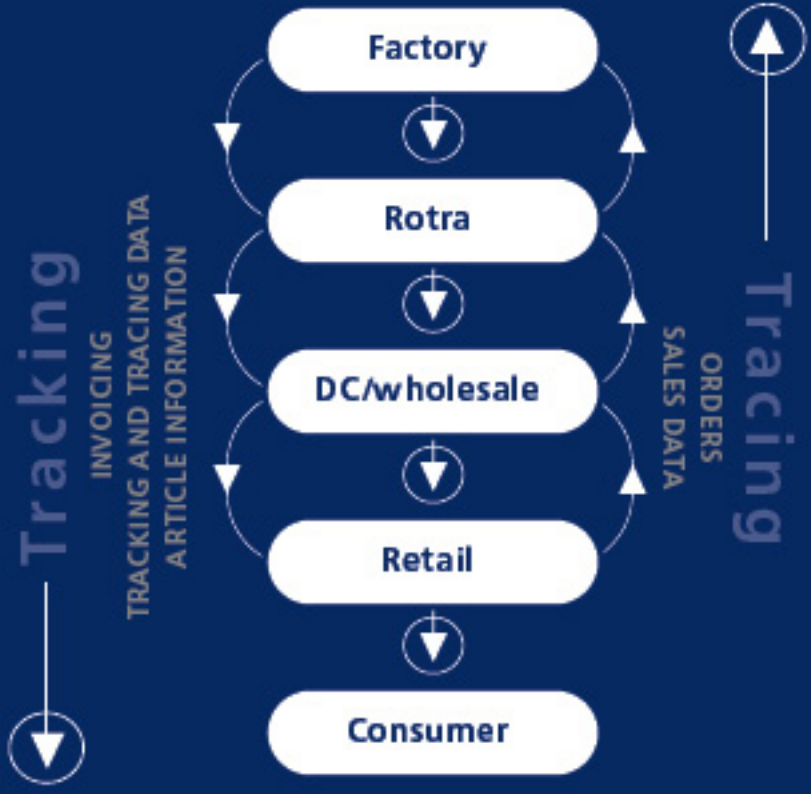


WAREHOUSING

Everything in one place

Established over 90 years ago, the Dutch family business Rotra has in recent decades developed into a tried and trusted "One Stop Logistics Shop". We combine worldwide shipment by land, sea and air, warehousing, value added services and supply chain management in one flexible organization. This situation has been accomplished with great dedication and vision. Rotra is an established and stable company with a solid financial background and a reliable worldwide network of logistic partners. Listening to the customers' requirements and responding with a fast and personal service are the principles on which Rotra has been based since day 1. This concept sounds simple and that's the way we want to keep it for our customers. The perfect organization and handling of your logistics process is an intensive job. With Rotra's vast experience you can leave everything to us. Whether it's just one consignment or your entire integral supply chain management, it does not matter to us, we can organize this for you so that you won't have to worry about a thing. Certainty, reliability and safety.

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Concerned with your organization for sure

At Rotra customer service is not only our motto, but a daily essential in all of our operations. Your wishes and requirements are the prime focus of our company. Our organization is set up to totally accommodate your needs. If we can help you with our standard services, often the most cost-effective way of working, then we will do this. But if customized work is necessary then this of course is no problem to us. With our Special Services department we can meet every challenge.

Rotra is ISO 9001:2000 certified. We can guarantee this level of quality because we can proudly say that our employees are specialists and are strongly motivated, which we see as one of our most important assets. We invest in the continual training and schooling of our personnel and are recognized by the National Transport and Logistics Vocational Training Body as a Transport and Logistics training company. In addition to this Rotra has obtained all the necessary certificates that a logistics service provider needs to carry out its work efficiently. Our TAPA certification helps to ensure the safety of high value products and our SQAS certification assures you of the correct transportation of your chemical products. On top of all of this Rotra is an official IATA Accredited Agent.





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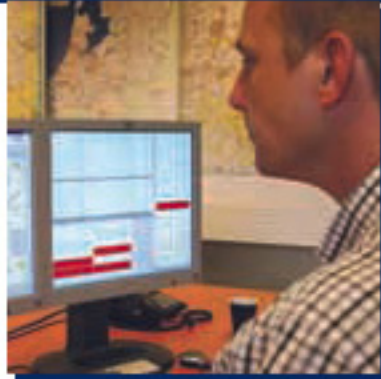
Personal care

"Personal care": perhaps this is one of the most striking features of Rotra. Our employees have a dedicated personal relationship with their customers. "Honesty pays" is a philosophy cultivated within our organization. For many of our services you as customer will have one dedicated contact who knows your business and logistics requirements through and through. In this way we can produce the best and quickest solutions, in a pro-active way. Our insight and knowledge of your organization enables us to think with you about the possible ways of optimising logistics processes, which helps us to reduce your costs. This in turn also helps us provide a higher service level for you and your customers.



Security that gives a perfect way of working for sure

In the Netherlands and the German border areas Rotra has several strategically located offices and warehouses at its disposal. From these locations we work with all of our international logistics partners in Europe and other continents. These partners are carefully selected on the basis of their proven competency; they have local networks and facilities and an excellent knowledge of local affairs.



The strength of ICT

Before, during and after: you must be certain at every moment in time of the status of your consignment or logistics process. A transparent service is essential, for you and for the service and information available to your customers. To enable us to support your processes we have the use of several state of the art ICT applications that can be incorporated seamlessly into your own system. By making as many applications as possible available via the Internet (tracking and tracing, on line ordering, invoicing and stock control etc.) we can make the process as easy as possible for you.

that's ^{Total certainty} for sure

It should be quite clear by now. Rotra stands for certainty and efficiency. We are committed to fulfilling all aspects of your logistics requirements. For keen prices and quality. For a high service level, for both you and your customers. Incorporating a wide range of ISO 9001:2000 certified services.

- ✓ Worldwide forwarding by land, sea and air
- ✓ Warehousing
- ✓ Supply Chain Management
- ✓ Value Added Logistics
- ✓ Special Services
- ✓ Customs Clearance
- ✓ Chemical Logistics
- ✓ Health Care Logistics



www.rotra.nl

Rotra Group
P.O. Box 45
NL 6980 AA Doesburg
Verhuellweg 5
NL 6984 AA Doesburg
Phone +31 (0)313 480 199
Fax +31 (0)313 483 830

